

Council of Supervisors & Administrators Retired Chapter
Directory of Telephone Numbers & Websites

Federal Agencies are shaded

	AGENCIES	TELEPHONE NUMBERS	WEBSITES
1	AARP	1-888-OUR AARP 1-888-687-2277 1-866-227-7442 NY Office 212-758-1411	http://www.aarp.org/myaarpbenefits
2	Access-A-Ride	1-877-337-2017	www.mta.info/mta/ada/paratransit.htm
3	AFSA (American Federation of School Administrators)	1-800-354-AFSA 1-800-354-1372 1-202-986-4209	www.AFSAadmin.org
4	AFSA-Union Plus Legal Services	1-888-993-8886	www.UnionPlus.org/Legal
5	AFSA-Union Privilege Please remember that AFSA is our parent organization. We are Local 1 of AFSA.	1-800-472-2005	www.UnionPlus.org
6	Alzheimer's Association Helpline	1-800-272-3900	www.alz.org/nyc
7	Center for Medicare Rights	1-212-869-3850 1-800-333-4114	www.medicarerights.org
8	CSA Retiree Chapter	1-212-823-2020-Ext.4	www.csa-nyc.org

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9	CSA Retiree Welfare Fund	1-212-962-6061	www.csawf.org
10	Department for the Aging	311	www.nyc.gov/html/dfta/html/home/home.shtml
11	Empire Blue Cross/Blue Shield	1-800-433-9592	www.empireblue.com/nyc
12	EPIC(Elderly Pharmaceutical Insurance Coverage)	1-800-332-3742	http://www.health.ny.gov/health_care/epic----Click on EPIC for Seniors
13	Express Scripts	1-877-512-3546 (24 hour, 7 day)	www.express-scripts.com
14	GHI/EBCBS Senior Care (Emblem Health)	1-800-624-2414 1-212-501-4444	www.emblemhealth.com
15	HIICAP (Health Insurance, Information, Counseling, and Assistance Program)	1-800-701-0501 NYS Health Information and Assistance	www.aging.ny.gov/healthbenefits OR
16	NYC HIICAP HELPLINE	311-ask for HIICAP	www.nyc.gov/html/dfta/html/senior/hiicap.shtml
17	Hospice and Palliative Care Association of New York	1-518-446-1483	http://www.hpcanys.org/index.asp
18	Hospice Foundation of America	1-800-854-3402 1-202-457-5811	http://hospicefoundation.org
19	CSA Endorsed Long Term Care Agent-Elly Packer	1-914-468-6477	csalongtermcare@gmail.com

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20	Long Term Care Insurance Resource Center	1-212-676-0629	longtermcare.gov
21	MetLife Long Term Care	1-800-438-6388	metlife.com
22	NYC Long Term Care Ombudsman Program	1-212-962-2720	www.nyfsc.org/services/ombuds.html
23	NYS Partnership for Long Term Care	1-518-474-0662 1-866-950-7526	http://www.nyspltc.org
24	MEDICARE	1-800-633-4227	Medicare.gov
25	Medicare Benefits Coordination and Recovery Center	1-855-798-2627	www.cms.gov/Medicare/coordination-of-benefits-and-recovery
26	Medicare Fraud Hotline (Office of the Inspector General, DHHS)	1-800-447-8477	stopmedicarefraud.gov/reportfraud/index.html
27	MTA (Metropolitan Transportation Authority)	511	www.mta.info
28	Senior Citizen Card-Account Service Center-(Trip Planning)	1-877-323-7433	www.triplanner.mta.info
29	New York Department of State-Division of Consumer Protection	1-800-697-1220 1-518-474-8583	http://www.dos.ny.gov/consumerprotection/
30	New York State Attorney General (Bureau of Consumer Fraud & Protection, Crime Victims Hotline)	1-800-771-7755	www.ag.ny.gov

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31	New York State Attorney General's Health Care Bureau	1-800-428-9071	oag.state.ny.us http://www.ag.ny.gov/bureau/health-care-bureau
32	New York State Health Insurance Assistance Program-Health Insurance Information, Counseling and Assistance	1-800-701-0501	http://www.aging.ny.gov/HealthBenefits/Index.cfm
33	New York State Insurance Department	1-800-342-3736	http://www.dfs.ny.gov/insurance/dfs_insurance.htm
34	New York State Office for the Aging-Ombudsman	1-800-342-9871 (Senior Citizens Help Line) 1-518-408-1469	http://www.ltombudsman.ny.gov
35	Office of Labor Relations-NYC Employee Health Benefits	1-212-513-0470	www.nyc.gov/olr
36	Social Security	1-800-772-1213	www.socialsecurity.gov
37	TRS (Teachers' Retirement System)	1-888-869-2877	www.trsnyc.org
38	VNS (Visiting Nurse Service of NY)	1- 212-609-1525	www.vnsny.org
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